

Myths about Remote Online Notarization

Myth	Truth
<p>Remote Online Notarizations and online closings are not legal.</p>	<p>Remote Online Notarizations are legal throughout the United States.</p> <p>Virginia was the first state to authorize its notaries to notarize documents remotely via live audio-video technology in 2011, with the passage of House Bill 2318/Senate Bill 827. As of May 2019, more than 20 states have passed similar laws.</p> <p>While most states recognize and accept out-of-state notarizations, always be sure to check with your title underwriting partners to understand their specific guidelines around insuring remote online notarizations.</p>
<p>Online closings are not secure.</p>	<p>Notarize takes privacy very seriously and has built bank-grade, highly secure software systems.</p> <p>For example, all user communications are encrypted and protected using industry-specific encryption protocols such as AES-256. All application accesses are also tracked using an audit trail.</p> <p>Notarize employs ongoing vulnerability scans to ensure the software is running optimally and free from defect.</p>
<p>Integrating online closings into my current workflow will be difficult.</p>	<p>It's easy to get started. Title agents can place their first Notarize online closing in minutes.</p> <p>The Notarize Customer Success and Support teams offer dedicated resources and trainings to ensure a speedy onboarding process and to answer any questions along the way.</p>
<p>You must be tech savvy to do an online closing.</p>	<p>The majority of Notarize users are in an older age group and often not very tech savvy.</p> <p>For that reason, we've built a platform and user experience specifically designed for ease of use and convenience.</p> <p>Notarize has 4,000+ 5-star customer reviews and the Support team is accessible every day to assist and answer questions.</p>
<p>If I offer online closings, I will lose control of the closing process.</p>	<p>At Notarize, we understand that maintaining a personal connection throughout the closing process is paramount.</p> <p>Notarize allows you to join the notarization meeting via live audio and video, with just the click of a button. When the closing is finished, completed documents are delivered to you instantly via email.</p>